



IT Helpdesk Services
Remote & Onsite Support
Proactive Maintenance
Embedded Support

Support Services

Ventrus offer unlimited remote IT support and peace of mind to help your small-medium business remove the stress of IT related problems. Receive reliable and cost-effective IT Support solutions and optimisation when you need it and where you need it, 24/7 if necessary.

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Ventrus have supported us for 8 years. They have totally removed the worry and burden of maintaining our IT network. Everything seems to be done seamlessly and in a manner to suit us as clients. High quality service and nice people too!

Paul Waite
Head Partner, South West Accountancy Practice

IT Helpdesk Services

Receive enterprise-class hardware, software, and network support solutions that increase your productivity and system uptime with our flexible multi-vendor and multi-site IT Helpdesk.

Remote & Onsite Support

Whether you have an in-house IT team or wish to outsource your IT Support, we can provide third-line technical support or remote support for a fraction of the cost of a full-time IT professional.



Proactive Maintenance

We offer experienced technicians and flexible service level agreements to meet your specific business needs, with a wide range of hardware and server application maintenance services.

Embedded Support

With dedicated onsite support we will assist you with project delivery, application support or additional expertise to manage the more complex parts of your infrastructure to guarantee that your IT demands are met.

Ventrus also offer:

Server Monitoring

With our Real-Time Monitoring cloud-based service you will see real-time statistics for device performance, availability, trending analysis and even SLA adherence from third party providers. You will receive total visibility of your IT real-estate whether it is hosted locally, in the cloud, by us or in your own datacentre.

Managed Networks

It's not just about hardware and software; it's about understanding your business processes, your goals and your needs. We take responsibility for everything from cabling to complete asset management. Our clients rely on us to manage their infrastructure, benefitting from our professional advice from procurement, installation and dedicated IT support.

Consultancy Services

Ventrus Consultancy Services deliver low risk solutions, ensuring network downtime is minimised. Our approach of future proofing your technology purchasing ensures you build strength and fault tolerance into the heart of your business systems.



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